

## Welcome

Weston Importers is committed to upholding the highest standards of conduct and ethics. In line with this commitment SeeHearSpeakUp has been appointed to provide an external and independent confidential reporting service to you. If you have serious concerns about any aspect of Weston Importers work you are encouraged to come forward and voice those concerns in a safe and secure manner. You have the right to raise concerns in the knowledge that they will be taken seriously and investigated appropriately.

Concerns that you raise will be passed to senior officers within Weston Importers to consider potential investigation. Your personal details, such as your name and contact information will not be shared unless you provide SeeHearSpeakUp with your consent to share your details. Although not encouraged, you can also raise concerns anonymously to SeeHearSpeakUp.

## How it works

**Weston Importers** encourages you to raise concerns internally. However, if for whatever reason, you wish to raise concerns to **SeeHearSpeakUp** you can do so using the following reporting channels:

PHONE ONLINE EMAIL







You can call **SeeHearSpeakUp** call handlers on **0800 988 6818**. The confidential reporting hotline is operated 365 days a year, 24 hours a day. All call handlers are professionally trained and qualified to ensure that you are dealt with in a professional and confidential manner.

You can report online via the website at www.seehearspeakup.co.uk/en/file-a-concern

Alternatively you can email your concerns to **SeeHearSpeakUp** at <u>report@seehearspeakup.co.uk</u>. When emailing please state the organisation you work for in the subject header.

## TYPES OF WRONGDOING YOU CAN REPORT

- Bribery
- Discrimination
- · Retaliation or Retribution
- Fraud
- Environmental

- Health and Safety
- Bullying
- Theft
- Corruption
- Legal